

To Whom It May Concern:

Singapore Telecommunications Limited ("SingTel") has appointed FutureComp System Pte Ltd, BRN: 199405318D with effect from 18 August 2008 and having its registered office at 19 Kallang Avenue #04-163, Singapore 339410 as a local agent ("Local Agent") for the purposes of promoting certain SingTel services (SingTel Mobile services including all Mobile Value Added Services for corporate customers; SingNet Corporate Services including DSL Access and Packages with bundled services; SingNet Services including Business ADSL and Packages with bundled services; SingTel National Telephony Services including Value Added Services; SingTel PhoneNet; SingTel i-PhoneNet; SingTel ISDN Service and BizCom 360), facilitating the entry into contracts for such SingTel services directly between SingTel and its customers and the procurement of sale of SingTel services at the rates and charges as specified by SingTel.

Please note, however, that:

- (1) All contracts for the provision of SingTel services to customers must be entered into directly between SingTel and the customer and neither the Local Agent, or its employees, officers and agents are authorized to create, directly or indirectly, any obligation on behalf of or in the name of SingTel; and
- (2) Further, the Local Agent is not authorized to
 - (a) collect any form of payment from SingTel customers or potential customers for any services rendered by SingTel including but not limited to deposits or subscription fees..
 - (b) make any representations or to give any warranties other than those contained in any standard terms and conditions laid down by SingTel from time to time.
- (3) SingTel services are provided on certain terms and conditions which the Local Agent is required to notify to customers or potential customers and no customer order will be accepted by SingTel unless the customer has expressly agreed to such terms in writing.

If you have any queries, please do not hesitate to contact the below SingTel staff for any clarification.

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Yours sincerely,



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